
Privacy Policy

General

SouthLink N25 Ltd fully respects your right to privacy in relation to your interactions with this website (www.southlink.ie) and will not collect any personal information about you without your clear knowledge and permission. Any personal information which you volunteer to us will be treated strictly in accordance with the Data Protection Acts 1988 – 2018 and the General Data Protection Regulation (EU) 2016/679.

This privacy policy explains what information we collect, how it is processed and how we protect it. Please read the terms of this privacy policy carefully, as by submitting a completed application form you will be deemed to have accepted the terms of this privacy statement. The usage of this website also signifies your agreement that you have read, understood, and agree to be bound by the terms of this Privacy Policy.

BY USING, ACCESSING OR DOWNLOADING THE WEBSITE, YOU AGREE TO THE COLLECTION AND USE OF YOUR PERSONAL INFORMATION (AS HEREUNDER DESCRIBED), ALL IN ACCORDANCE WITH THE TERMS AND CONDITIONS SET HEREUNDER.

Collection and use of personal data

By using our “Contact Us” tab you may choose to provide us with personal data (e.g. name, e-mail, postal address and vehicle details) in correspondence to one of the addresses listed on our application form. We use these details solely for the purpose of dealing with your query. If you choose to send us an email or contact us via telephone you are giving your consent to the collection, storage, processing, and use of the personal information supplied.

We do not collect personally identifying information about you when you visit our website. We automatically collect and store statistical and other analytical information collected on an aggregate and non-individual specific basis of all browsers who visit the site.

Cookies

Like most websites SouthLink’s uses Cookies. Cookies help us to keep our website functioning securely and to provide you with a better service. Cookies allow us to recognize your device or computer and to see how you interact with our website, but not to identify you as an individual. You can choose to accept or decline cookies on the website. You can modify your browser settings to decline cookies on our website if you prefer. However, this may prevent you from taking full advantage of the website.

Disclosure of Personal Data

SouthLink N25 Ltd abides by the regulations in place including and not limited to the Data Protection Act of 2018 and the General Data Protection Regulation (GDPR) (EU) 2016/679. Any data you provide to us about yourself, or third parties will remain confidential and will be retained securely and in accordance with the above Acts.

We may, however, disclose your personal data to our agents, contractors and service providers to the extent reasonably required for the purposes described above. We may also share information about the way you conduct your tag and/or trip card account with credit reference agencies.

Changes to this Privacy Policy

SouthLink reserves the right at any time and without notice to make any required changes to our privacy statement, but any changes will be posted in this website. If at any time we decide to use personal data in a manner significantly different from that stated in this privacy statement, or otherwise disclosed to you at the time it was collected, we will notify you, and you will have the choice as to whether we use your information in the new manner.

Subject Access Rights

Subject Access Rights, in accordance with the General Data Protection Regulation (GDPR), refer to the rights granted to individuals regarding their personal data. GDPR empowers data subjects with the following key rights under the umbrella of subject access:

- Right to access.
- Right to rectification.
- Right to erasure.
- Right to restrict processing.
- Right to data portability.
- Right to object.

If you wish to avail of any of these rights, please contact us at:

Data Protection Officer

personaldata@egis.ie

SouthLink N25 Ltd, N25 Toll Plaza, Gracedieu Lower, Waterford, Co. Waterford

Your request will be dealt with as soon as possible and will not take more than 30 days to process.

Governing Law

This Privacy Policy is governed by the laws of The Republic of Ireland and all users of this website submit to the exclusive jurisdiction of the Irish Courts.

Disclaimer

SouthLink's directors, employees, operatives and agents, affiliates or other representatives and their respective parent and subsidiary companies shall not be liable in respect of any claims, emergencies, demands, causes of action, damages, losses, expenses, including without limitation, reasonable legal fees and costs of proceedings arising out of or in connection with the use and/or dissemination of personal information relating to you in accordance with this privacy policy and your consents.