

TERMS AND CONDITIONS FOR PROVISION AND USE OF PRE-PAID 20 TRIP CARDS

These Terms and Conditions set out the agreement between you (the “Customer”) and SouthLink N25 Limited of N25 Toll Plaza, Gracedieu Lower, Waterford (the “Operator”) in relation to the supply and use of a pre paid 20-trip cards.

1. Each pre-paid 20-trip card is related to a specific vehicle type as defined in the Toll Bye-Laws.
2. Payment is only accepted by cash or credit card.
3. Pre-paid 20-trip cards are only valid for the class of vehicle for which they were issued.
4. Pre-paid 20-trip cards can only be purchased in twenty trip amounts.
5. Pre-paid 20-trip cards shall expire at the end of each calendar year; in order to reactivate a trip card the customer must contact the administration office.
6. If there is a toll increase at the end of the calendar year the customer must top up the difference of the toll increase multiplied by the number of trips remaining on the card before the card can be reactivated.
7. The customer is responsible for the 20-trip card at all times, SouthLink are unable to offer refunds for lost or stolen cards.
8. SouthLink cannot provide refunds for partially used cards.
9. Trip cards can only be topped up in increments of 20 trips by contacting the SouthLink administration office.
10. Trip cards issued by SouthLink N25 Ltd are only valid on the N25 and cannot be used at any other toll plaza.